



## ***Carteret County Emergency Services***

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## **WebEOC Public Access**

Carteret County Emergency Services, like many other local and state government emergency management departments currently utilize a web based tool called WebEOC during significant events and disasters. This tool allows officials from all Carteret County departments, public safety agencies and other inclusive jurisdictions to enter significant events and requests for assistance into a central database. After entering, events can be assigned, tracked, and otherwise properly recorded. This information is critical for situational awareness, management, and disaster reimbursements.

Certainly, residents and visitors have many questions and concerns during significant events. To allow the public to access general information in a timely manner and without the frustration of attempting to contact officials during a time of crisis, Carteret County Emergency Services has created a publicly available login for answering common questions such as road closures, shelter openings, power outages, etc. It is our hope to be able to keep this information as up to date as possible, however like any tool – that is not always possible. Please use this system as you desire, and abide by the guidelines outlined below so that it can continue to be available to you. If you have any questions or concerns, please contact our office during regular business hours, when an event is not in progress.

### **\*\*\* Instructions \*\*\***

Prior to attempting to log in to this system, you must ensure that your browser's pop up blockers have been disabled. Users often may have multiple toolbars loaded into their browsers, and all must be deactivated or the use of this program will not be available to you.

- 1 - Please direct your web browser to [www.carteretems.com](http://www.carteretems.com)
- 2 - You may select the jurisdiction as "Public" or leave as default
- 3 - Please enter the user Public (not case sensitive)
- 4 - The password is public (all lower case)
- 5 - This will bring up a smaller window where you can view different information that is currently available by simply clicking on its title

### **Important Note:**

If the system receives several attempts of login that are not valid for any reason, it will lock that user profile out for a predefined period. Also, anyone who attempts to alter the settings of this "Public" user will create the inability for others to access the information.